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OXNARD, CA 93031

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<SUBSCRIBER FIRST NAME> <SUBSCRIBER LAST NAME>
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<SUBSCRIBER ADDRESS LINE 1>
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<CITY>, <STATE> <ZIP CODE>

<DATE>

Your health plan is ending December 31, 2017

So you'll have to choose a new one for 2018

<First Name>, we know change can be hard.

You may have heard that Anthem will no longer offer most of our non-grandfathered individual medical health plans in your area for 2018. This was a difficult decision because we're committed to offering you affordable health benefits. **Rest assured your individual medical health plan is staying the same for the rest of 2017.**

Here's what you need to know—

- **Nothing is changing right now.** Your individual medical health plan will stay the same through 2017. Be sure to keep making your monthly payments so your health benefits remain in place throughout the year and to avoid a break in coverage.
- **Your individual medical health plan will end on December 31, 2017.** This means you'll have to shop for new health benefits that start January 1, 2018. But don't worry – you still have plenty of time to plan.
 - You can choose your new health plan during Open Enrollment, which is November 1, 2017 through January 31, 2018.
 - Mark your calendar. As Open Enrollment gets closer, you'll want to look at different plans and find new coverage. Anthem has other options for you, but the benefits will probably be different. If you need help choosing a new health plan for 2018, give us a call or visit MyAnthemChoices.com during Open Enrollment. Call our Health Plan Advisors at 1-855-817-4403 8:30 am – 7 pm PT or contact your broker.

Important Info

2017 Plan

<2017 plan name>

2017 Contract Code

<2017 contract code>

HCID

<HCID>

Pay your bill more easily.

Log in to anthem.com/ca or get the Anthem Anywhere app on your phone to pay one time or set up auto payments. You can also call us to pay over the phone.

Need this information in another language? The last page explains how to get help.

- <You can also pick a new plan with Covered California. Beginning in October of 2017 go to CoveredCA.com log in to your Covered California online account and your current plan will be in your shopping cart, but it will be marked “Not Available” – simply click the ‘Back to Shopping’ button to see all of your options. You can also click “Find Help” for personalized shopping assistance or call Covered California at 1-800-300-1506 (TTY: 1-888-889-4500).
 - If you do not pick a new plan by the end of November 2017, Covered California will enroll you in an affordable alternative plan with a different insurance company. If you are not happy with the new alternative plan, you will still be able to change this plan until December 15, 2017 for coverage beginning January 1, 2018. For changes made after December 15, 2017, you will have the remainder of the Open Enrollment, ending January 31, 2018 but these changes will not be effective until February or March of 2018.
 - For additional information, all Covered California health plan websites and phone numbers can be found at www.coveredca.com/get-help/health-plans/. >
 - The pages that follow give you more information about 2018 plan enrollment options and important dates.
- **See if your doctor or pharmacy is in the new 2018 plan you pick.** Use our Find a Doctor tool on anthem.com/ca, or login to quickly see your drug list and check if your medications are covered.‡
 - **We’ll continue to offer dental and vision benefits.** Only non-grandfathered individual health benefit plans are ending. If you have a dental and/or vision plan with us, we’ll send your plan renewal details in the fall.

‡Updated information available as of October 1, 2017.

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