

Healthcare.gov missing information will require some individual members to re-enroll for 2016

November 20, 2015

We recently learned that the Health Insurance Marketplace (also called the exchange) is missing some information that some of our members provided on their applications last year when they bought their plans through the exchange. As a result, these members will need to re-enroll through the exchange to renew their plan for 2016. We're sending affected members [this letter](#) to tell them what they need to do.

As the letter explains, they need to re-enroll through the exchange at healthcare.gov by December 15, 2015. This will ensure that:

- their current coverage gets renewed
- they receive a January 1, 2016 effective date with no break in coverage
- they'll be considered for a subsidy for 2016

We're directing these impacted members to call one of our Health Plan Advisors, contact you, or go directly to the exchange. If they call our Health Plan Advisors, we can collect the information needed by the exchange, get them renewed quickly, and make sure their coverage will be effective on January 1, 2016. You won't have to do anything in this instance, but we assure you these members will continue to be your clients, and you will be credited accordingly.

As always, if you have questions about this matter, contact Broker Services.

This article applies to:

- Ohio
- Individual (under 65)