

## Primary Care Physician assignment for California Individual plans

January 9, 2017

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As you know, for the 2017 benefit year, part of our contractual mandated requirements with Covered CA, Anthem Blue Cross is required to assign all PPO/EPO members to a Primary Care Physician (PCP). Anthem will be assigning PCPs to enrolled ON and OFF Exchange members unless a valid PCP selection has already been made. Please note that grandfathered plan members will **NOT** be affected.

This mandate from Covered California is designed to support improved health by promoting the establishment of a Physician/Patient relationship for all those enrolled with PPO or EPO benefits.

### Key Points

- PPO/EPO PCPs are not gatekeepers – PPO/EPO members do not need prior authorization for referrals or specialty care. PPO/EPO members may choose to establish a relationship with their assigned doctor but are under no obligation to do so.
- Anthem will be using a Member Preferred Physician (MPP ID) as the code for the PCP designation.
- PPO/EPO PCP information will NOT be included on ID cards. Members will be notified of their assignment by [letter](#) starting in February.
- PPO/EPO members can select their PCP by logging into the member site at [anthem.com/ca](http://anthem.com/ca), selecting the Profile tab and “Primary Care Physician.”

If you should have any questions, please contact broker services.

*This article applies to:*

- California - Local and/or ANA
- Individual (under 65)